

ALEXANDER

MICHAELS

CLOUD COMPUTING / CYBERSECURITY / SOFTWARE SUPPORT

Google Certified Professional Cloud Architect and strongly skilled Software Support Analyst looking for new and interesting opportunities in the fields of Cloud Computing, Cybersecurity, IT and Software Development.

[Download Resume](#)

SKILLS

- Google Cloud
- Linux
- C++, Java, Visual Basic, SQL
- HTML CSS
- Strong HL7 Knowledge (e.g., ORM, DFT, SIU, ADT, etc.)
- Good knowledge of healthcare data workflow.
- Software Evaluation
- Cybersecurity
- Troubleshooting Network Issues
- User Account Management
- Tracking and Documentation
- JIRA Ticketing System
- Zendesk

EDUCATION

AAS in Computer Science-Baker College
Magna Cum Laude - 2016

CERTIFICATIONS

- 2022
- **GOOGLE CLOUD CERTIFIED PROFESSIONAL CLOUD ARCHITECT**
- 2022
- **GOOGLE CLOUD ASSOCIATE ENGINEER**
- 2020
- **COMPTIA A+**
- 2020
- **COMPTIA SECURITY+**
- 2021
- **COMPTIA NETWORK+**
- 2021
- **COMPTIA IT OPERATIONS SPECIALIST**
- 2021
- **COMPTIA SECURE INFRASTRUCTURE SPECIALIST**

EXPERIENCE

- 2020 - present
- ELLKAY LLC
- Software Support Analyst
- Install, configure and troubleshoot proprietary software solutions remotely.
 - Collaborate with development team to troubleshoot, implement changes and create improvements in clients' healthcare software products.
 - Support users with software, hardware and network issues.
 - Patch software and install new versions to eliminate security problems and protect data.
- OCTOBER 2000 → MARCH 2020
- PARAMOUNT COURIER INC.
- SECURITY COORDINATOR & LOGISTICS OPERATIONS MANAGER
- Managed daily logistics operations and served as sole Security Coordinator responsible for company compliance with the complex IACSSP TSA air cargo security program.

PROJECTS

- **Hosted My Resume on Static Website Using GCP**
Laid out my resume using HTML and CSS and configured a Cloud Storage bucket to host it in a website with DNS / Cloud CDN. Available to view at: amichsres.com

github.com/Amkal7754/GCP_HostedResume
- **Created Automated Data Pipeline for Sales Data in GCP**
Developed a web portal using Python Flask for shop owners to upload sales data files. Integrated GCP services, including Cloud Storage, Cloud Functions and Big Query to create an automated data pipeline for the sales data:

github.com/Amkal7754/AutomatedSalesDataPipeline
- **Python Weather App using Docker and Cloud RunP**
Built a weather application using Python that provides live weather updates. Containerized it with Docker and deployed it on Cloud Run. Automated the process with a CI/CD pipeline using Google Cloud Build and GitHub.

github.com/Amkal7754/WeatherApp

CONTACT

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